## FINCHLEY & GOLDERS GREEN RESIDENTS FORUM Avenue House, East End Road, Finchley, London N3 3QE

## **TUESDAY, 16 OCTOBER 2012**

\*Chairman: Councillor Reuben Thompstone \*Vice-Chairman: Councillor Graham Old

## ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be sent to the Governance Service (f&gg.residentsforum@barnet.gov.uk) by 6.00pm on the day before the meeting.

|    | Issue Raised   | Response   |  |
|----|--|--|--|
| 1. | Childs Hill Park - security of Childs Hill Park which is a major factor in the surge in burglaries within the surrounding area.  | On the matter of burglaries and residents feeling unsafe in their properties, council officers have attended site visits in relation to this issue and a further visit is scheduled for 5 <sup>th</sup> November 2012.   |  |
|    | Marguerite Caruana Galizia   | Council officers have identified a number of measures that residents can take to improve security at their properties to help prevent against burglary. The requirements from residents to implement measures in the park such as erecting high fencing along the perimeter of their property boundaries, and replacing park gates and fencing is not affordable within current budgets. |  |
| 2. | Tillingbourne Gardens N3 - There have been continuing problems for residents of this street since the opening of the Holiday Inn in 2007 and especially from the operation of the Events Venue which is underneath the hotel.  Residents are requesting the introduction of double yellow lines along one side of Tillingbourne Gardens because of the regular blocking of the street by | In Tillingbourne Gardens, N3, motorists usually park their vehicles on the north side (odd numbered) in the section of the road between Regents Park Road and the bend, and on the opposite side (even numbered) between the bend and the A406 North Circular Road.  |  |
|    |  | It is considered that parking can only take place on one side of the road in any given length of the road. If vehicles were parked opposite each other, or on opposite sides in close proximity to each other, this could obstruct traffic from travelling along the road.   |  |
|    | parked vehicles using the Venue.  Mr M Webber  Chairman Tillianh aurea Cardona Basidantal Action   | The comments made by the Chairman of the Tillingbourne Gardens Residents' Action Committee have been noted, and it is considered further investigation by Officers is required before considering whether to provide double yellow lines or not,   |  |
|    | Chairman, Tillingbourne Gardens Residents' Action<br>Committee   | which could impact on the ability of resident's visitors to park in the road at quieter times. In the meantime, Officers are amenable to meeting with the Chairman on site   |  |

|    | Issue Raised   | Response  |  |  |
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|    |  | to discuss the way forward.   |  |  |
| 3. | a) There have recently been a number of cases where over zealous Civil Enforcement Officers have issued Penalty Charge Notices (PCN's) (for a number of different alleged offences) only for such PCN's to be cancelled by more senior officers when it has been bought to their attention.  | Whilst Enforcement takes place, it is common and always the case including previous to NSL carrying out the service of Parking Enforcement that if information subsequently comes to light, whether through the statutory process, or other, then a case could be cancelled once investigated.  |  |  |
|    | b) Additionally, there have been several cases where PCN's have been issued, and representations disallowed, again only for such PCN's to be cancelled when bought to the attention of more senior officers.   | This has previously been the case and where appropriate will continue to be so. The council and its service providers should always be willing where informed to re investigate the quality of service provided and change the outcome if best for all involved and where that outcome might reduce the stress, time and cost to all concerned.   |  |  |
|    | C) Will the council either instigate an enquiry into the current practices of NSL and the instructions it gives its CEO's or else ensure that NSL is not only given clear and concise instructions as to how they should be managing their contract, but also ensure that both NSL and their employees behave in a decent and honest manner when enforcing Parking Controls. | The service is still relatively new, having a mixture of experienced and new officers carrying out the service at all levels and locations. There is continued communication and adjustments made on a regular basis. The council will continue to work closely with its contractor ensuring that the statutory processes involved in enforcement are met, and any incidents requiring investigation are looked into. |  |  |
|    |  | The Item was referred to Finchley and Golders Green Area Environment Sub-Committee (FGGAESC) on the same night.   |  |  |
|    | Mr Simon Kalman  | RESOLVED – That a report on the issues raised be brought to the next meeting of the Sub-Committee and that the Assistant Director Highways and Transport be invited to attend the next meeting of the Sub-committee to update the Sub-committee on progress.  |  |  |
| 4. | Results of the Hampstead Way Parking Consultation  Chris Johnstone/ Gary Shaw  | The figures reported are the number of residents that actually answered the question of the inclusion or non inclusion into a Controlled Parking Zone (CPZ). The summary of the consultation exercise is as follows:  |  |  |
| 5. | At the Forum meeting on Wednesday 23rd   | Road For Against  |  |  |
|    | November 2011, residents of Hampstead Way bought to the attention of the Council, parking issues   | Asmuns Hill 9 20  |  |  |
|    | in several sections of Hampstead Way between   | Hill Close 3 1  |  |  |

|   | Issue Raised   | Response  |           |                          |
|---|--|---|-----------|--------------------------|
| s | Meadway and Asmuns Hill and along the adjacent southern section of Willifield Way. The problems outlined then, are still with us. In July the Council undertook an informal consultation seeking residents views on parking in this area. When are the results of this exercise and the subsequent action the council plans to undertake (if any) going to be published?  Richard Kemp | Hampstead<br>Way  | 57        | 34                       |
|   |  | Temple Fortune<br>Hill  | 7         | 17                       |
|   |  | Willifield Way  | 20        | 57                       |
|   |  | Residents raised some issues concerning the results of the consultation. They asked if the results could be divided into segments of the road, within the boundaries of anonymity. Some residents commented that Willifield Way is a long road and were of the view that those in favour of inclusion in a CPZ would be those who live in the Hampstead Way end of the road, which has most of the parking issues. They suggested that parts of Willifield Way (Hampstead Way end) could be included in the CPZ and the rest of the road could be excluded. |           |                          |
|   |  | Due to split results, officers need to review and assess the findings with a view to reporting to the January 2013 meeting of the FGGAESC.  |           |                          |
|   |  | Mervyn Bartlett, Ti   | ansport a | and Regeneration Manager |

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## Future meeting dates:

| Date                       | Venue   |
|----------------------------|---|
| Wednesday, 16 January 2013 | St Michael's Church Hall, The Riding, Off Golders Green Road, London NW11 8HL |
| Wednesday 13 March 2013    | Avenue House, East End Road, Finchley, London N3 3QE                          |
| Tuesday, 25 June 2013      | To be confirmed   |
| Tuesday, 22 October 2013   | Avenue House, East End Road, Finchley, London N3 3QE                          |